

## Women Takaful Plan

### OVERVIEW

Jazz and EFU Life collaborated to launch an exclusive Takaful Product Suite. Within this collaboration, Jazz customers are now offered the opportunity to choose the Shariah-compliant Takaful plan.

The plan provided takaful coverage in the unfortunate event of the covered member's or their spouse's demise, easing the financial shock one goes through in such times. Additionally, the plan provides coverage for critical illnesses related to women's health. (Breast, Uterus, Cervix, Uteri, Ovary, Fallopian Tube, Vagina, Vulva, Severe Osteoporosis and Rheumatoid Arthritis).

This plan is a monthly protection bundle that is paid for by the Customer through daily contribution deductions from their airtime balance.

#### How to subscribe:

Call 042-111-333-033 or SMS 4141 and EFU Life's representative will call you within 24 working hours to guide and help subscribe to the Takaful Plan.

#### CONTRIBUTION CHARGES

Plan	Term Takaful (Covered Member & Spouse)	Critical illness (Covered Member only)	Daily
A	100,000	50,000	3.5
B	200,000	100,000	7
C	300,000	150,000	11
D	400,000	200,000	14

**Prepaid:** The monthly price is charged in installments over 30 days

Prepaid subscribers are eligible for coverage even if they are unable to pay the entire monthly price. For details, please refer to the Terms & Conditions

The monthly price is divided into 30 equal installments and is charged once per day until the entire month's price is received. If your prepaid balance is low and you may not be charged for that day. A proportionately reduced amount of Takaful benefit will be provided even after on day deduction.

**Postpaid:** The service will be launched for postpaid soon.

Daily contributions for Prepaid customers only.  
EUC = End User Contribution

**How do I Claim:**

SMS 'CLAIM' to 4141 or call 042-111-333-033 and EFU Life's representative will contact you with full information on how to process your claim.

## General Provisions

### GROUP FAMILY TAKAFUL SCHEME

#### Participant's Membership Document (PMD)

#### GENERAL PROVISIONS

***Preamble:***

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*This is to acknowledge that the applicant (hereinafter called the Participant), having submitted the Application Form along with the associated documents and undertaking to pay the Takaful Contribution, as more fully described in the Participant's Specific Schedule (hereinafter referred to as the "PSS") attached hereto:*

- i. is accepted, as per the PSS as a member of the Group Family Participants Takaful Fund (hereinafter referred to as the GFPTF) operated by EFU Life Assurance Ltd. (hereinafter referred to as the Window Takaful Operator) under EFU Family Takaful Waqf Fund (hereinafter referred to as the Waqf Fund).*
- ii. Being a member of the GFPTF, the Participant is acknowledged as a beneficiary of the benefits declared by the GFPTF from time to time under this PMD; in accordance with the Waqf Deed and the Participant Takaful Fund (PTF) Policies. The PTF Rules are available at the Head Office of the Window Takaful Operator.*
- iii. Subject to the Participant continuing as a member of the GFPTF and complying with its undertaking and the declarations made in the Application Form, the Participant may be paid by the GFPTF as one of its beneficiaries against the Takaful Benefits, in the manner and to the extent as stated hereunder.*
- iv. No payment in respect of any Contribution shall be deemed to be payment to the Window Takaful Operator unless a printed form of receipt for the same, signed by an official of the Takaful Operator, shall have been given to the Participant.*
- v. Notwithstanding anything above, cover under this PMD shall not commence until the Contribution, as stated in the PSS hereof, has been paid or guaranteed to be paid in the manner as stated in the PSS or as expressly agreed and stated therein.*

*Therefore, this PMD witnessed that this Membership shall at all times and under all circumstances be subject to the Conditions and Stipulations printed hereon, which Conditions and Stipulations constitute the basis of this Membership, and are to be considered as incorporated in and forming part of this PMD*

# Terms & Conditions

## Women TAKAFUL PLAN PROVISIONS AND CONDITIONS

Term Takaful Plan is underwritten and distributed by EFU Life - WTO. Jazz is facilitating this offering but shall not be responsible for any grievance of the Jazz Customer relating to the plan and EFU Life-WTO's performance of its obligation.

### 1. DEFINITIONS

In these provisions:

**Women TAKAFUL PLAN:** means a product that provides a guaranteed level of takaful protection in case the Participant or the spouse's death along with critical illness benefit for the participant.

**AUTHORIZED REPRESENTATIVE** means an official of the Company who has been authorized by the Company to transact business on behalf of the Company under this Policy.

**BENEFIT(s):** means the benefits provided under this Policy as per Benefit Contracts are specified as under:

1. Family Takaful Coverage in case of Death of Participant or Spouse
2. Critical illness Benefits

**NOMINEE:** means a person or persons appointed by the Participant (under the provisions of the Insurance Ordinance 2000) to receive the benefits payable under this Policy in the event of his death.

**COMPANY** means EFU Life Assurance Limited.

**COMMENCEMENT DATE** means the date on which the Contribution is paid after acceptance of the application for group family takaful.

**CONTRIBUTORY TAKAFUL** means Takaful coverage for which the Participant contributes.

**CRITICAL ILLNESS** means one or more of the following illness:

Breast, Uterus, Cervix, Uteri, Ovary, Fallopian Tube, Vagina, Vulva, Severe Osteoporosis and Rheumatoid Arthritis

**ELIGIBLE PERSON** means Jazz customer who is eligible for takaful cover under this policy by Clause 4 of these Terms and Conditions.

**EFFECTIVE DATE & TIME OF THE POLICY** means the date and time on which the cover becomes effective which will be from 00:01 hours on the 1st day of next month following the date on which the premium is paid after acceptance of the application by the Participant.

**ENROLLMENT DATE** means the date on which the Participant was initially enrolled under this Policy.

**ENROLLMENT MONTHIVERSARY DATE** means a period of one month of the date on which the Participant initially enrolled under this Policy.

**GROUP FAMILY PARTICIPANTS TAKAFUL FUND** means the collective fund hereinafter referred as GFPTF under the Window Takaful Operator Waqf Fund into which all Group Family Takaful Contributions for Takaful Death Benefits as well as Takaful Additional Benefits (if any) are pooled. The benefits of GFPTF belong to the Participants with certain conditions for their mutual help and GFPTF is managed by the Window Takaful Operator as Wakeel under the Islamic Concept of Wakalah.

**GROUP POLICYHOLDER:** means Pakistan Mobile Communications Limited or Jazz.

**PARTICIPANT** means an Eligible Person who is to be included in this policy after giving his valid consent and paying the required takaful contribution amount.

**POLICY TERM** means the period of one month beginning from the first day of a calendar month and ending on the last day of same calendar month.

**PRE-EXISTING CONDITIONS** for the purposes of this Policy means any injury, illness, condition or symptom: for which treatment, or medication, or advice, or diagnosis has been sought or received or was foreseeable prior to the Commencement Date of the Policy for Member, or which originated or was known by the Member to exist prior to the Commencement Date of this Policy, whether or not treatment, or medication, or advice or diagnosis was sought or received.

**RENEWAL DATE** means any subsequent month anniversary of the Commencement Date.

**RENEWAL ENROLLMENT** means Re-enrolment of the Participant into this Policy upon payment of contribution on Renewal Date.

**SICKNESS** means sickness or disease contracted for the first time after the Commencement Date.

**TAKAFUL CONTRIBUTION** means periodic contributions paid into the Group Family Participants Takaful Fund for Takaful Death Benefit as well as Takaful Supplementary Benefits (if any).

**WAQF DEED** means the Deed of Waqf Settlement establishing the irrevocable Waqf Fund called EFU Family Takaful Waqf Fund.

**WAQF RULES** means the Rules made under Waqf Deed related to the GFPTF. The Waqf Deed and the Waqf Rules shall collectively be called, in this document, as Waqf Rules. The Waqf Rules are available at the Head Office of the Window Takaful Operator.

**WINDOW TAKAFUL OPERATOR'S FEES** means the fees required to cover expenses of underwriting, administration and general management of the GFPTF.

Words importing the singular number include the plural number and vice versa and words of masculine gender shall include the feminine unless the context otherwise requires.

## **2. MASTER CONTRACT**

This document, the Takaful Supplementary Benefit document(s), the Application Form (including the Proposal Form), the PSS and any endorsements and documents that evidence the basis for, and any future changes in, the aforesaid document(s) executed between the Participant and the Window Takaful Operator, together constitute the Contract. All statements and declarations made by the Participant or Bank shall in the absence of

fraud, be deemed representations and not warranties and no such statement shall void the Policy or be issued in defense of a claim hereunder unless it is contained in the Proposal and Declaration thereof.

No one except an Authorized Signatory is authorized to extend the time for Contribution payment, to waive any lapse or forfeiture, to waive any of the Window Takaful Operator's rights or requirements or to bind the Window Takaful Operator by making any promise or by accepting any representation or information not contained in the Proposal and Declaration for this Policy. The Window Takaful Operator shall not be bound by any promise or representation heretofore or hereafter given by any person other than the authorized representative and such approval be endorsed hereon.

**3. AMENDMENT OF THIS POLICY**

This Policy may be amended or changed at any time, without the consent of the Participants covered hereunder, on written request made by the Bank and agreement by the Company. Unless otherwise agreed, any amendment or change to this Policy shall be binding on all Participants whether covered under this Policy prior to or on or after the date such amendment or change becomes effective.

**4. ELIGIBILITY**

The Eligible Person for this Policy are the present and future customers of the Jazz who are within the Eligibility Age range i.e. 18 to 60 years and who have given their valid consent to opt for family takaful coverage under this Policy. Any Member shall not be eligible for multiple enrollments at a single point in time.

**5. EFFECTIVE DATE OF INDIVIDUAL FAMILY TAKAFUL COVERAGE**

Customer will become eligible from the date on which the takaful contribution is paid for this takaful coverage.

**6. EVIDENCE OF AGE**

Evidence of age of a Participant satisfactory to the Window Takaful Operator will be required before any benefit in respect of him is paid under this Policy and if after commencement of the Family Takaful Benefit hereunder the date of birth of any Participant is found to have been incorrectly notified to the Window Takaful Operator, the Window Takaful Operator shall notify the Participant and/or Bank of the adjustment to be made under this Policy in respect of such incorrect notification. No benefit whatsoever shall be payable under the Policy if the correct age of the Participant is found to be more 60 years.

**7. AMOUNT AND CALCULATION OF CONTRIBUTION**

Takaful Contribution shall be payable in respect of each Participant as follows;

<b>Plan</b>	<b>Daily Contribution (PKR)</b>
A	3.5
B	7
C	11
D	14

The coverage will start from the 1st day of next month. Where full Contribution for a Covered Member is not paid any benefit amount will be adjusted on Pro-rata basis as per the variant wise table below.

**PLAN A:**

Amount of End User Contribution paid in calendar month (PKR)	Term Takaful (PKR)	Critical illness (PKR)
3.50	3,333	1,667
7.00	6,667	3,333
10.50	10,000	5,000
14.00	13,333	6,667
17.50	16,667	8,333
21.00	20,000	10,000
24.50	23,333	11,667
28.00	26,667	13,333
31.50	30,000	15,000
35.00	33,333	16,667
38.50	36,667	18,333
42.00	40,000	20,000
45.50	43,333	21,667
49.00	46,667	23,333
52.50	50,000	25,000
56.00	53,333	26,667
59.50	56,667	28,333
63.00	60,000	30,000
66.50	63,333	31,667
70.00	66,667	33,333
73.50	70,000	35,000
77.00	73,333	36,667
80.50	76,667	38,333
84.00	80,000	40,000
87.50	83,333	41,667
91.00	86,667	43,333
94.50	90,000	45,000
98.00	93,333	46,667
101.50	96,667	48,333
105.00	100,000	50,000

**PLAN B:**

Amount of End User Contribution paid in calendar month (PKR)	Term Takaful (PKR)	Critical illness (PKR)
7.00	6,667	3,333
14.00	13,333	6,667
21.00	20,000	10,000
28.00	26,667	13,333
35.00	33,333	16,667
42.00	40,000	20,000
49.00	46,667	23,333
56.00	53,333	26,667
63.00	60,000	30,000
70.00	66,667	33,333
77.00	73,333	36,667
84.00	80,000	40,000
91.00	86,667	43,333
98.00	93,333	46,667
105.00	100,000	50,000
112.00	106,667	53,333
119.00	113,333	56,667
126.00	120,000	60,000
133.00	126,667	63,333

140.00	133,333	66,667
147.00	140,000	70,000
154.00	146,667	73,333
161.00	153,333	76,667
168.00	160,000	80,000
175.00	166,667	83,333
182.00	173,333	86,667
189.00	180,000	90,000
196.00	186,667	93,333
203.00	193,333	96,667
210.00	200,000	100,000

**PLAN C:**

Amount of End User Contribution paid in calendar month (PKR)	Term Takaful (PKR)	Critical illness (PKR)
11.00	10,000	5,000
22.00	20,000	10,000
33.00	30,000	15,000
44.00	40,000	20,000
55.00	50,000	25,000
66.00	60,000	30,000
77.00	70,000	35,000
88.00	80,000	40,000
99.00	90,000	45,000
110.00	100,000	50,000
121.00	110,000	55,000
132.00	120,000	60,000
143.00	130,000	65,000
154.00	140,000	70,000
165.00	150,000	75,000
176.00	160,000	80,000
187.00	170,000	85,000
198.00	180,000	90,000
209.00	190,000	95,000
220.00	200,000	100,000
231.00	210,000	105,000
242.00	220,000	110,000
253.00	230,000	115,000
264.00	240,000	120,000
275.00	250,000	125,000
286.00	260,000	130,000
297.00	270,000	135,000
308.00	280,000	140,000
319.00	290,000	145,000
330.00	300,000	150,000

**PLAN D:**

Amount of End User Contribution paid in calendar month (PKR)	Term Takaful (PKR)	Critical illness (PKR)
14.00	13,333	6,667
28.00	26,667	13,333
42.00	40,000	20,000
56.00	53,333	26,667
70.00	66,667	33,333

84.00	80,000	40,000
98.00	93,333	46,667
112.00	106,667	53,333
126.00	120,000	60,000
140.00	133,333	66,667
154.00	146,667	73,333
168.00	160,000	80,000
182.00	173,333	86,667
196.00	186,667	93,333
210.00	200,000	100,000
224.00	213,333	106,667
238.00	226,667	113,333
252.00	240,000	120,000
266.00	253,333	126,667
280.00	266,667	133,333
294.00	280,000	140,000
308.00	293,333	146,667
322.00	306,667	153,333
336.00	320,000	160,000
350.00	333,333	166,667
364.00	346,667	173,333
378.00	360,000	180,000
392.00	373,333	186,667
406.00	386,667	193,333
420.00	400,000	200,000

The Window Takaful Operator may however, by giving written notice to and taking consent of the Participant, modify rates for future Policy Period as it thinks fit.

The Window Takaful Operator reserves the right to charge any extra Contribution in respect of any Member who engages in hazardous activities. The Takaful Contributions would be deposited into a pool called the GFPTF Window Takaful Operator's Fee: The Window Takaful Operator's fee would be taken out by the Window Takaful Operator from the GFPTF to cover for its expenses in underwriting, administering and general management of the GFPTF.

## 8. BENEFITS

**Death Benefit:** In case of death of the covered Participant or his spouse whilst the Policy is in full force and effect and subject to exclusions, terms and conditions, upon receipt of due proof and investigation of the claim, the GFPTF managed by the Window Takaful Operator will pay the amount as per the plan chosen by the covered Participant specified in table below:

Category	Benefit Amount (PKR)
A	100,000
B	200,000
C	300,000
D	400,000



**Critical illness Benefit:**

In case of critical illnesses related to women's health. (Breast, Uterus, Cervix, Uteri, Ovary, Fallopian Tube, Vagina, Vulva, Severe Osteoporosis and Rheumatoid Arthritis). Participant whilst the Policy is in full force and effect and subject to exclusions, terms and conditions, upon receipt of due proof and investigation of the claim, the GFPTF managed by the Window Takaful Operator will pay the amount as per the plan chosen by the covered Participant specified in table below:

Category	Benefit Amount (PKR)
A	50,000
B	100,000
C	150,000
D	200,000

**9. CESSATION OF MEMBERSHIP**

Family Takaful Cover shall cease for the Participant on event of any of the following:

- a) The Member's death or diagnosis of Cancer.
- b) Closing of account / membership or cancellation/cessation of the scheme by Jazz
- c) Member having attained the age of 60 years.
- d) Non-payment of Takaful Contribution by the Participant when due.
- a) Any other date on which the Participant ceases to be eligible for takaful cover for any fraudulent or criminal reason affecting the takaul cover hereunder. The decision of the court shall be final in such cases.

**10. EXCLUSIONS**

No benefit will be paid if the death or injury of the Member results directly, wholly or partly, as a result of or related to:

- a) Suicide and attempt to suicide, murder, self-inflicted injury, participation in a criminal act or violation of law, and illegal act of the covered member.
- b) Covered Illness occurring within (30) days after the Policy Purchase.
- c) Pre-existing Illness. The covered member has received or is receiving treatment. Clear and distinct symptoms are or were evident.

**11. ASSIGNMENT**

The Family Takaful Cover provided for under this Policy and the benefits payable hereunder are not assignable.

**12. CLAIMS**

In case of death of the Member, the same shall be notified to the Window Takaful Operator. The Nominee, at its own expense, shall furnish all information necessary to determine whether the Benefit Claimed is payable or not to the Nominee, all claims will require evidence of claim and proof of age of the Member.

Written notice of claim must be presented to and received at the Main Office of the Window Takaful Operator within ninety (90) days after the date of event. Otherwise, the claim shall be invalid.

The Company, upon receipt of such notice, will furnish forms for filing proof of Claim. The forms along with standard claim requirements quoted by the Company must be completed and returned to within fifteen (15)

days from claim notification date for which the claim is made. Such forms may include, but not limited to, the following documents.

- a) Copy of Death certificate issued by NADRA / Union Council
- b) Copy of CNIC of claimant and nominee and deceased member
- c) Claimant Statement Form
- d) Attending Physician's Statement Form/Report
- e) Police & MLO Report (in case of accidental causes)
- f) Hospital Death Certificate
- g) Past Medical records
- i) Past medical records
- j) Treatment record giving dates of admission and discharge, diagnosis and treatment given
- k) Medical Certificate issued by treating doctor
- l) Any other document deemed to be necessary for claim assessment and finalization

The Takaful coverage affected hereunder shall carry no paid-up /value.

Claim will be processed by the Window Takaful Operator following the submission of the Claim documents to the Window Takaful Operator or an entity authorized by the Window Takaful Operator, by the Participant.

Upon satisfaction, the GFPTF managed by the Window Takaful Operator shall pay the claim amount to the Nominee.

### **13. RENEWAL PRIVILEGE**

This Policy is issued for the period shown in the Policy Schedule and may be renewed by the Member on subsequent Renewal Date subject to the conditions hereof. Renewal will be affected by the payment of the required contribution when due.

### **14. TERMINATION OF THIS POLICY**

The Window Takaful Operator reserves the right to terminate the Policy by giving 90 days' notice. It is clarified that any termination shall not affect the obligations of the group policy holder and Window Takaful Operator assumed at any time prior to the effective date of termination. Further, the Window Takaful Operator reserves the right to give Group Policy Holder three months' written notice to add, alter or repeal the terms and conditions of the Policy hereof.

Notwithstanding anything to the contrary in this Policy, the termination of this Policy shall have the following effect:

- a) No individual enrollment shall be entertained under this Policy after the time of termination.

### **15. LAW**

The policy is governed by and interpreted according to the laws of Islamic Republic of Pakistan.

### **16. STATUTORY FUND**

Under the provisions of the Insurance Ordinance 2000 and Takaful Rules 2012 this policy and any additional benefits shall be referable to the Family Takaful Protection Business Statutory Fund of the Window Takaful Operator. The Window Takaful Operator may by endorsement to the Policy change the Statutory Fund(s) to which the policy and any additional benefits are referable.

## End of Terms & Conditions

# ACKNOWLEDGEMENT

### Acknowledgement of the Customer

#### (Policy Terms and Conditions shall remain subject to the following)

- To cease daily deductions, the Subscriber must deregister the Women Takaful Plan by contacting EFU Life. Otherwise, Jazz will continue making daily deductions for so long as the Subscriber's prepaid account has a positive credit balance.
- If the Subscriber, as a Covered Member, subscribes to more than one (1) Takaful Plan under the Takaful Policy (including through different Jazz mobile accounts):
  - The Subscriber's maximum benefit shall be the maximum benefit offered by only one of the Plans that the Subscriber has subscribed to;
  - Our maximum liability to the Subscriber or the Subscriber's Nominee shall be the higher of the two Plans that the Subscriber subscribed to;
- After becoming the Subscriber in the Takaful Service, Jazz Subscriber permits Jazz to share his details and information available with Jazz and as sought by EFU Life-WTO or any other entity authorized by EFU Life WTO in this regard, for inter alia processing of the Policy, storing and processing data, and more effectively providing the Takaful Service and payment of Takaful Cover; Jazz Customer/Subscriber agrees and acknowledges that he or his legal heirs shall not hold Jazz responsible for any consequences of sharing such information;
- Fraud or abuse relating to Re-Load/Re-Charge may result in forfeiture/cancellation of the Policy, suspension of Jazz Services of the Customer/Subscriber and termination of his Connection; and
- While availing the Takaful Service the Subscriber shall not respond to any calls/SMSs directing to make/send calls/SMSs to any other number/shortcode. Ignorance of this clause by Jazz Customer/Subscriber shall not accrue any liabilities/responsibilities on EFU Life-WTO or Jazz including but not limited to liability/responsibility towards any loss that occurs to the Jazz Customer/Subscriber
- Jazz or EFU Life-WTO may amend these Terms and Conditions at any time. The Subscriber shall be informed through an SMS or any other manner by the relevant laws that these Terms and Conditions are amended. Such SMS or information through any other manner (as mentioned above) shall contain a link to such amended Terms and Conditions, and if the Subscriber shall continue to pay for the Takaful Cover it shall be the acceptance of the Subscriber to the amended Terms and Conditions.
- Jazz, and EFU Life-WTO may jointly amend the Service Charges from time to time at their discretion per the applicable laws and regulations of Pakistan Telecommunication Authority ("PTA"). The acceptance of these Terms and Conditions of the Subscriber shall also be the acceptance with the End User Price to be charged to provide the Takaful Policy;
- Jazz and EFU Life-WTO have the complete authority to stop offering the Takaful Plan or Policy at any time at their discretion.

- The Subscriber acknowledges that these Terms and Conditions are in addition to the terms and conditions accepted by the Subscriber at the time of availing Jazz cellular services (which includes the terms and conditions of CSAF and the terms and conditions received in the SIM Jacket). However, in case of conflict between these Terms and Conditions and terms and conditions of CSAF, these Terms and Conditions shall prevail to the extent of subject matter of these Terms and Conditions.
- The domestic laws of the Islamic Republic of Pakistan shall govern the Takaful Policy and the Courts of the Islamic Republic of Pakistan shall have jurisdiction in any dispute arising hereunder.
- If any provision of the Takaful policy is found by any court or administrative body of competent jurisdiction to be invalid or unenforceable, such invalidity or unenforceability will not affect the other provisions of the Takaful policy which will remain in full force and effect.
- This policy has been especially created to provide protection for those Jazz Customers who successfully apply for that protection and who pay the appropriate Contribution. Accordingly, notices to the Subscriber may be provided by:
  - SMS to the Subscriber's prepaid mobile service (from which daily deductions are made); If a notice is made by SMS, the notice is deemed to be received on the day the SMS is sent. If a notice is placed on a website, the notice is deemed to be received on the day the notice is placed.
  - Notification placed on [Jazz.com.pk](http://Jazz.com.pk) or on the Insurer's website at <http://www.efulife.com/>
  - By publication in a major newspaper in the Islamic Republic of Pakistan

## FAQ'S

### Who can avail Women Takaful Plan?

Customer of Jazz who are Pakistani nationals and aged a minimum of eighteen (18) years and under sixty-five years (59) can avail of Women Takaful plan upon payment of the applicable subscription fee. The registration under the Women Takaful plan will expire when a subscriber reaches the age of sixty-six (60) years.

### Can I avail more than one Plan?

No, you can only avail one plan variant of plan at a time.

### What are the benefits provided by the Women Takaful Plan?

Plan	Term Takaful (Covered Member & Spouse)	Critical illness (Covered Member only)
A	100,000	50,000
B	200,000	100,000
C	300,000	150,000

D	400,000	200,000
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**What is not covered by this plan?**

- a) Suicide and attempt to suicide, murder, self-inflicted injury, participation in a criminal act or violation of law, and illegal act of the covered member.
- b) Covered Illness occurring within (30) days after the Policy Purchase.
- c) Pre-existing Illness. The covered member has received or is receiving treatment. Clear and distinct symptoms are or were evident.

Other conditions:

- Filing of a fake claim
- In the event of non-payment of Contribution and non-availability of cover in the month when the loss has occurred

**What types of are the benefits covered under this plan?**

The plan provided takaful coverage in the unfortunate event of the covered member's or their spouse's demise, easing the financial shock one goes through in such times. Additionally, the plan provides includes coverage for critical illnesses related to women's health. (Breast, Uterus, Cervix, Uteri, Ovary, Fallopian Tube, Vagina, Vulva, Severe Osteoporosis and Rheumatoid Arthritis).

**How to claim?**

In case the Participant or Nominee wants to intimate a claim, you or any of your family members can notify us through one of these methods:

- 1- SMS 'Claim' at 4141
- 2- Call EFU Helpline help line 021-111-338-111 or the following number: 042-111-333-033
- 3- Send an email at [Support@mhealth.efulife.com](mailto:Support@mhealth.efulife.com)